

New York City Department of Consumer and Worker Protection

Notice of Adoption

Notice of Adoption to add rules that amend and update the penalty schedule for debt collectors to incorporate recent changes to the debt collector rules, which were published on February 26, 2026, and will become effective September 1, 2026.

NOTICE IS HEREBY GIVEN PURSUANT TO THE AUTHORITY VESTED IN the Commissioner of the Department of Consumer and Worker Protection by sections 1043 and 2203(f) of the New York City Charter, and sections 20-104(b), 20-493(a), and 20-702 of the New York City Administrative Code, and in accordance with the requirements of section 1043 of the New York City Charter, that the Department amends Title 6 of the Rules of the City of New York.

This rule was proposed and published on April 30, 2026. A public hearing was held on June 1, 2026. One industry representative testified at the hearing requesting additional time for compliance and suggesting a cap on penalties for the violations contained in this penalty schedule. The Department notes that the purpose of this rule is simply to update the penalty schedule to align with provisions in the new debt rules for consistency and clarity. This rule does not modify any existing penalty amounts for violations, which are set by law. Any additional considerations about Department enforcement are beyond the scope of this rulemaking and as such, the Department has not made any further changes to this rule. The Department did not receive any additional comments.

Statement of Basis and Purpose of Rule

The Department of Consumer and Worker Protection (“DCWP” or “Department”) is proposing to amend and update the penalty schedule for debt collectors to incorporate recent changes to the debt collector rules, which were published on February 26, 2026, and will become effective September 1, 2026.

The adopted debt collector rules that will be in effect on September 1, 2026 added new requirements and modified existing requirements for debt collectors. The penalty schedule is being updated to ensure accuracy and so that all potential violations are captured and included with relevant penalty amounts.

Sections 1043 and 2203(f) of the New York City Charter, and Sections 20-104(b), 20-493(a), and 20-702 of the New York City Administrative Code authorize the Department to make these amendments.

New material is underlined.
[Deleted material is in brackets.]

“Shall” and “must” denote mandatory requirements and may be used interchangeably in the rules of the Department, unless otherwise specified or unless the context clearly indicates otherwise.

Section 1. The Debt Collection Agency Penalty Schedule table in section 6-62 of chapter 6 of Title 6 of the Rules of the City of New York is renamed and amended in the appropriate numerical order to read as follows:

§ 6-62 Debt Collection [Agency] Penalty Schedule.

[6 RCNY § 2-191]	[Failure to provide specified statute of limitations]	[\$750]	[\$1,000]	[\$900]	[\$1,000]	[\$1,000]	[\$1,000]
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	disclosure regarding the debt]						
6 RCNY § 5-77(a)	Failure to comply with requirements pertaining to acquisition of location information	\$525	\$525	\$1,050	\$1,050	\$3,500	\$3,500
6 RCNY § 5-77(b)	Failure to comply with requirements pertaining to communicating in connection with the collection of a debt	\$525	\$525	\$1,050	\$1,050	\$3,500	\$3,500
6 RCNY § 5-77(c)	Engaging in harassment or abuse in connection with the collection of a debt	\$525	\$525	\$1,050	\$1,050	\$3,500	\$3,500
6 RCNY § 5-77(d)	Making a false, deceptive, or misleading representation in connection with the collection of a debt	\$525	\$525	\$1,050	\$1,050	\$3,500	\$3,500
6 RCNY § 5-77(e)	Using an unfair or unconscionable means to collect or attempt to collect a debt	\$525	\$525	\$1,050	\$1,050	\$3,500	\$3,500
6 RCNY § 5-77(f)	Failure to comply with [the validation procedures for debt collectors who are creditors or who are employed by creditors] <u>requirements of validation notice and verification of debts</u>	\$525	\$525	\$1,050	\$1,050	\$3,500	\$3,500
6 RCNY § 5-77(h)	Failure to comply with requirements for public websites	\$525	\$525	\$1,050	\$1,050	\$3,500	\$3,500
<u>6 RCNY § 5-77(i)</u>	<u>Failure to comply with requirements for time-barred debts</u>	<u>\$525</u>	<u>\$525</u>	<u>\$1,050</u>	<u>\$1,050</u>	<u>\$3,500</u>	<u>\$3,500</u>
<u>6 RCNY § 5-77(j)</u>	<u>Failure to comply with requirements for medical debt</u>	<u>\$525</u>	<u>\$525</u>	<u>\$1,050</u>	<u>\$1,050</u>	<u>\$3,500</u>	<u>\$3,500</u>
<u>6 RCNY § 5-77(k)</u>	<u>Failure to comply with requirements for record retention</u>	<u>\$525</u>	<u>\$525</u>	<u>\$1,050</u>	<u>\$1,050</u>	<u>\$3,500</u>	<u>\$3,500</u>

§ 2. These rules shall become effective on September 1, 2026.