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July 29, 2021

RE: 1524-2021-CMPL – RESTORATION MANAGEMENT PLUS INC

Dear Mr. Kim Maxwell:

This is to follow up on our recent phone contact with you. As discussed, despite our best efforts, no satisfactory resolution between you and RESTORATION MANAGEMENT PLUS INC could be reached. If you so choose, you may pursue your complaint in Small Claims Court. We have enclosed a guide which you may find helpful.

Thank you for bringing this matter to our attention.

Sincerely,

Rosario Torres  
Consumer Services Division